

Case No. PAC-E-21-07  
Exhibit No. 38  
Witness: Melissa S. Nottingham

BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

ROCKY MOUNTAIN POWER

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Exhibit Accompanying Direct Testimony of Melissa S. Nottingham

Calculations Supporting Proposed Charges and Credit

May 2021

Schedule 300 Fee Summary

Rule	Charge	Times Charged 1/1/20-12/31/20	Current Charge	Actual Cost	Proposed Charge	Comments
8R.2	Returned Check Charge	1,511	\$20.00	\$11.25 to \$16.25	\$12	The fees charged by the company's banks when a payment is returned and the labor to process returned payments on customer accounts. The fees vary based on the bank and how many times the same payment is processed.
12R.11	Temp Service Charge - Single Phase	372	\$85.00	\$201.90	\$200	Increase in labor costs, calculated at 1.5 hours of the loaded labor cost for the type of employee performing the work.
12R.11	Temp Service Charge - Three Phase	0	\$115.00	\$201.90	Remove	Three phase temporary service is rarely used by our customers as the type of service lends itself to permanent installations. Recommend removing this cost and merging the two temporary service charges into one.
NEW	Paperless Bill Credit	-	-	\$0.49	\$0.50 Bill Credit	Each month, customers participating in paperless billing will receive a credit directly correlated to the savings and benefits of this option.

Customer Services Response  
 Test Period

Charge	Current Fee in Effect	Number of times fee assessed in 2020	Employee classification completing work	Average time for employee to perform the work	Activity Rate	Cost	Cost*
Returned Check Charge	\$20.00	1,511	Bank Charge	N/A	\$5 to \$10	\$5.00	\$10.00
			CCO	0.0041667	\$36.24	\$0.15	\$0.15
			Payment Support	0.0866667	\$55.56	\$4.82	\$4.82
			Customer Care	0.0333333	\$38.58	\$1.29	\$1.29
						\$11.25	\$16.25

\*Bank fees vary depending on the bank and the submissions. Costs are a range.

T&D Operations Responses  
 Test Period:

Charge	Current Fee in Effect	Number of times fee charged in 2020	Employee classification completing work	Activity Rate of Employee	Average time for employee performing the work	Average travel time for employee performing the work	Actual Cost
Temporary Service Charge for Service Drop and Meter Only Single Phase	\$885.00	372	Journeyman	\$134.60	1.5 hours		\$201.90
Temporary Service Charge for Service Drop and Meter Only Three-Phase	\$1115.00	0	Journeyman	\$134.60	1.5 hours		\$201.90

**Proposed Paperless Credit Calculation**

**Average Cost of One Sheet Paper Bill**

Paper	\$0.0107
Envelope	\$0.0382
Printing and Mailing	\$0.0562
Postage	\$0.3910
Total Cost	\$0.4961

Proposed Paperless Credit (\$0.50)